

CPL Quarterly Customer Newsletter

In this version of the Quarterly Customer Newsletter, CPL provides updates on DekafLOW system enhancements and upcoming video training sessions.

DekafLOW Functional Enhancements

- *Online Sign-off for Imbalances*
- *Flat File Nomination Upload Capability*

DekafLOW Customer Information

- *Additional Event Notifications*
- *Additional Mobile App Reports*

Upcoming DekafLOW Training Sessions

- *New User Set Up*
- *Reports*
- *Nominations*
- *Confirmations / Scheduled Quantities*
- *Capacity Release*
- *Allocations*

The BHE GT&S Transportation Services team is always available to respond to customer requests. Below is the updated contact information for the new BHE email addresses and Richmond office.

DekafLOW Helpline: (800) 895-8899
Group Email: CTR@bhegts.com

Employee	Title	Office Number	Phone Number	Email
Kristen Murray	Manager	(804) 613-5223	(804) 314-7145	Kristen.Murray@bhegts.com
Daniel Spanos	Supervisor	(804) 613-5195	(804) 366-0232	Daniel.Spanos@bhegts.com
Cory Helms	Supervisor	(804) 613-5190	(804) 401-7454	Cory.Helms@bhegts.com
Roy Arroyo	Consultant	(804) 613-5261	(804) 305-8781	Roy.Arroyo@bhegts.com
Jasmine Boyd	CTR	(804) 613-5213	(804) 241-2036	Jasmine.Boyd@bhegts.com
C.J. Fayorsey	CTR	(804) 613-5193	(804) 291-7143	Cyril.Fayorsey@bhegts.com
Tania Holmes	CTR	(804) 613-5271	(804) 221-3839	Tania.Holmes@bhegts.com
Tammi Martin	CTR	(804) 613-5270	(804) 380-5825	Tammi.Martin@bhegts.com
Jomaine Meeks	CTR	(804) 613-5219	(804) 347-4037	Jomaine.Meeks@bhegts.com
Brandon Reid	CTR	(804) 613-5160	(804) 396-0772	Brandon.Reid@bhegts.com
Andrew Ridgway	CTR	(804) 613-5155	(804) 239-0380	Andrew.Ridgway@bhegts.com
Curtis Stanley	CTR	(804) 613-5192	(804) 418-5774	Curtis.Stanley@bhegts.com
Michael Street	CTR	(804) 613-5233	(804) 241-8325	Michael.Street@bhegts.com
Patrick Zohab	CTR	(804) 613-5240	(804) 401-5724	Patrick.Zohab@bhegts.com

Dekaflow Functional Enhancements

Following the Mastio Customer Value & Loyalty Benchmarking Study, BHE GT&S received customer feedback requesting additional functionality to the Dekaflow system.

These Dekaflow system enhancements will be available to customers **during the Fourth Quarter 2021.**

Online Sign-off for Imbalances

BHE GT&S customers requested the ability to electronically sign-off on monthly shipper imbalance volumes. This streamlined automated process will replace the requirement for customers to email CPL with the monthly imbalance approval. Customers can now go to the Imbalance screen to review volumes and sign off for approval.

Imbalance: (Locked)

Preparer ID: 116025180 Preparer Name: GAS TRANSMISSION AND STORAGE INC
Contact Name: TAMMI MARTIN Contact Phone: 804-819-2858
Recipient: 116025180 Recipient Name: EASTERN GAS TRANSMISSION AND STORAGE
Stmnt D/T:

Contract / Location Imbalance BA Imbalance **Monthly Final Report**

Select Accounting Month:
Month: July
Year: 2021 Retrieve

Filter:

☐ Select All Rows

Report Name	Date	Approve	Updater	Comments
IMBAL_SIGNOF...	07/01/2021 00:00		DIANN12	

Context Menu: Cancel, Approve, Disapprove, View Report

Flat File Nomination Upload Capability

BHE GT&S customers requested the ability to upload nominations into Dekaflow via an upload file, as an alternative to EDI. This functionality streamlines the daily nomination process and provides additional data verification. BHE GT&S is currently working on developing this functionality within the Dekaflow application and is working to complete during the fourth quarter of 2021.

In addition, BHE GT&S customers requested automated Dekaflow reporting to set up favorite reports to be automatically emailed each day. This request will be a focus in 2022 following the transition to the BHE IT network.

Dekaflow Customer Information

Additional Event Notifications

These notifications will become available as of **August 25, 2021**.

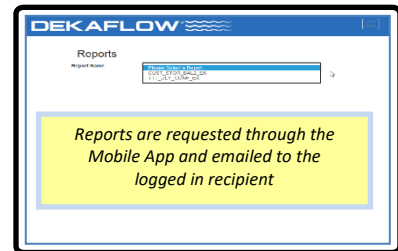
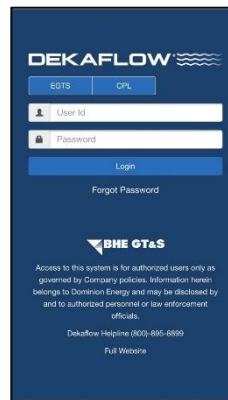
- New notification for '**Nom Cycle Override**'. This notice will send an alert when any of the Override Cycle Submit options have been executed on any of the customer's contracts.
- Enhancement to '**Scheduling Cut**' notification. This update provides additional information for customers to distinguish between cuts requiring a manual renomination versus cuts that the system automatically renominates. In addition, this notice was updated to distinguish between Preliminary and Final cuts.

Additional Mobile App Reports

CPL will be providing additional reports through the Dekaflow Mobile application.

These reports will become available as of **August 25, 2021**.

- TTT_DLY_CONF_EX
- DLYVOL_REC_STEN_EX
- DLY_ALLOC_DEL_STN_EX
- DLY_ALLOC_REC_STN_EX



Dekaflow Online Training

Upcoming Dekaflow Training Sessions

CPL will be posting multiple training sessions on the EBB under the 'What's New' Section. Below is the scheduled rollout to make these on-line recorded sessions available to customers.

- Available **September 2021**
 - New Dekaflow User Set Up
 - *IP Navigation, Personalization/Favorites, Maintain Locks, Download IOC, Cut Codes*
 - *Dekaflow User Guide and other EBB reference materials available to customers*
 - Reports
 - *How to Email Reports, Favorites/Most Used, Specific Reports for various Customer Types*
- Available **October 2021**
 - Nominations
 - *Screen Navigation, Baseloading, Contracts/Entitlements, Radio Buttons, Nom Sub Cycle, Nom Type Rules, TPool Ranking, Post Cycle Nom Request Form, Flat File Upload*
 - Confirmations and Scheduled Quantities
 - *Confirmation Screens, TPool Confirmation, Scheduled Quantities for Operator*
- Available **November 2021**
 - Capacity Release
 - *Types of Deals, Credit, Shell Agreement, Bidding on Capacity, Approved Bidder List*
- Available **December 2021**
 - Allocations
 - *Pre-Determined Allocations, Imbalance Screen, Operational Impact Areas, Imbalance Due Dates, Online Sign-off for Imbalances*

CPL Customers can send Dekaflow system enhancement and customer communication improvement suggestions to:

BHEGT&SCustomerUpdates@bhegts.com or CTR@bhegts.com