DEKAFLOW®

Is introducing a new way to access the system in 2018
We are upgrading the technology behind the current “Customer Activities” link due to an upgrade in Java (Java 11).
How can I be ready for this change?

*By using the “Upgrade Dekaflow Access” link*
Clicking on the link lets you take the following options:
(described in detail on the following slides)
See what is changing
Review this presentation

Learn how you can prepare
See a preview of the upgrade process

FAQ
Frequently Asked Questions and Troubleshooting Guide

Upgrade / Run Dekaflow
Runs the upgrade / once completed will launch DEKAFL O W
Learn how you can prepare

This link will give you a preview of the upgrade process.

Detailed displays will present how the new DEKAFLOW access process will be installed on your system.

The process is automatic and requires no intervention on your part.
Learn how you can prepare

When the process has been completed, DEKAFLOW will be launched.

In addition - a new icon will be added to your desktop.

You will be able to use this icon to start DEKAFLOW.
Upgrade / Run Dekaflow

This link will download the new access code and begin the installation process.

The process will not begin until you validate the download by clicking a “Run” option.

Once the upgrade has been completed, DEKAFLOW will be launched.
Upgrade / Run Dekaflow

After the upgrade, when you click this link – Dekaflow will be launched with the new access process.

The actual upgrade will only be performed one time.

See the “Learn how you can prepare” option for a detailed look at how the process will work.
You have completed the **DEKAFLOW** access upgrade orientation

*Use these options to continue.*

- Upgrade Dekaflow Access
- Mobile
- See what is changing
- Learn how you can prepare
- FAQ
- Upgrade / Run Dekaflow